

## **PERSONAL DATA PROTECTION LAW INFORMATION TEXT**

In accordance with the Personal Data Protection Law numbered 6698 ("PDPL"), adopted in order to protect fundamental rights and freedoms, most of all privacy during the processing of personal data, and to establish the obligations of real persons and entities that process data, and published in the Official Journal dated April 7, 2016 and numbered 29677, **Zurich Sigorta A.Ş.** ("Zurich Sigorta") registered at the address of Eski Büyükdere Cad.,Orjin Maslak İş Merkezi, No 27 Kat: 13 34398 Maslak/Istanbul , in its capacity as Data Controller, would like to provide some information pursuant to Article 10, "Data Controller's Requirement of Informing" of the PDPL.

Zurich Sigorta maintains the highest level of reliability in its system infrastructure and internet offerings to protect the privacy of data obtained from Clients and/or Client representatives.

## **PERSONAL DATA PROCESSING PURPOSE**

Zurich Sigorta processes ID number, e-mail, phone number of their Clients within the scope of the business relationship to the extent permitted by law. Personal data is processed by the Company for the purposes of offering its products and services, carrying out associated procedures and pricing, sharing offers related to our products and services to this end, fulfilling reporting requirements, and performing audits and customer experience studies.

## **COLLECTION OF PERSONAL DATA AND LEGAL GROUNDS**

Zurich Sigorta may acquire personal data belonging to the Client from all print, verbal and electronic media, from themselves or business partners, suppliers and legal authorities and process in automatic or non-automatic ways, within the frame of the personal data processing conditions and purposes indicated in Article 5,6,8 and 9 of KVKK.

- Within the scope of your explicit consent,
- Being clearly stipulated in the legislation that our Company is subject to, especially the Turkish Commercial Code,
- Processing of personal data belonging to the parties of a contract, is necessary provided that it is directly related to the conclusion or fulfilment of that contract,
- Mandatory for our Company to be able to perform its legal obligations,
- Mandatory data processing for the establishment, use or protection of a right,
- Mandatory data processing for the legitimate interests of the data controller, on the condition that it does not harm the fundamental rights and freedoms of the relevant person.

## **TRANSFER OF PROCESSED PERSONAL DATA**

Zurich Sigorta may share personal data with domestic or foreign third-party service providers offering services to provide Zurich Sigorta products and services, contracted business partners, agents, insurance brokers.

## **RIGHTS OF INDIVIDUALS WHOSE PERSONAL DATA IS PROCESSED**

You may exercise the following rights related to their personal data in accordance with the Article 11 of PDPL by contacting Zurich Sigorta:

- Learning whether personal data is processed;
- Requesting information if personal data was processed;
- Learning the purpose for which personal data was processed and whether these were appropriate;
- Learning the third parties in Turkey and abroad to which personal data has been transferred;
- Rectification of incomplete or inaccurate personal data;
- Deletion or destruction of personal data;
- Requesting that any correction, deletion or destruction of personal data is notified to third-party recipients of the data;
- Appealing against an unfavourable outcome that is the result of the analysis of personal data solely by automated systems;
- Indemnification if a loss has been incurred as a result of the unlawful processing of personal data.

Zurich Sigorta shall resolve claims associated with the above within thirty days.

**CONTACT INFORMATION**

In accordance with the provisions of Article 11 of KVKK, requests regarding your personal data about your legal rights, can be sent by you; in person with personal identification or can be sent through notary with a petition prepared in accordance with the conditions set out in the Communiqué on the Application Procedures and Principles for the Data Controller to ..... In addition, you can forward your request to ..... registered electronic mail (KEP) address by secure electronic signature and mobile signature or to ..... e-mail address by your email address which was previously approved to ICI and registered in our system.